Introduction: The Double Logic of Remediation
“This is not like TV only better,” says Lenny Nero in the futuristic film Strange Days. “This is life. It’s a piece of somebody’s life. Pure and uncut, straight from the cerebral cortex. You’re there. You’re doing it, seeing it, hearing it . . . feeling it.” Lenny is touting to a potential customer a technological wonder called “the wire.” When the user places the device over her head, its sensors make contact with the perceptual centers in her brain. In its recording mode, the wire captures the sense perceptions of the wearer; in its playback mode, it delivers these recorded perceptions to the wearer. If the ultimate purpose of media is indeed to transfer sense experiences from one person to another, the wire threatens to make all media obsolete. Lenny mentions television, but the same critique would seem to apply to books, paintings, photographs, film, and so on. The wire bypasses all forms of mediation and transmits directly from one consciousness to another.

The film Strange Days is less enthusiastic about the wire than Lenny and his customers. Although the wire embodies the desire to get beyond mediation, Strange Days offers us a world fascinated by the power and ubiquity of media technologies. Los Angeles in the last two days of 1999, on the eve of “2K,” is saturated with cellular phones, voice- and text-based telephone answering systems, radios, and billboard-sized television screens that constitute public media spaces. In this media-filled world, the wire itself is the ultimate mediating technology, despite—or indeed because of—the fact that the wire is designed to efface itself, to disappear from the user’s consciousness. When Lenny coaches the “actors” who will appear in a pornographic recording, it becomes clear that the experience the wire offers can be as contrived as a traditional film. Although Lenny insists that the wire is
“not TV only better,” the film ends up representing the wire as “film only better.” When Lenny himself puts on the wire and closes his eyes, he experiences the world in a continuous, first-person point-of-view shot, which in film criticism is called the “subjective camera.”

Strange Days captures the ambivalent and contradictory ways in which new digital media function for our culture today. The film projects our own cultural moment a few years into the future in order to examine that moment with greater clarity. The wire is just a fanciful extrapolation of contemporary virtual reality, with its goal of unmediated visual experience. The contemporary head-mounted display of virtual reality is considerably less comfortable and fashionable (fig. I.1), and the visual world it generates is far less compelling. Still, contemporary virtual reality is, like the wire in Strange Days, an experiment in cinematic point of view. Meanwhile, the proliferation of media in 2K L.A. is only a slight exaggeration of our current media-rich environment, in which digital technologies are proliferating faster than our
cultural, legal, or educational institutions can keep up with them. In addressing our culture's contradictory imperatives for immediacy and hypermediacy, this film demonstrates what we call a double logic of remediation. Our culture wants both to multiply its media and to erase all traces of mediation: ideally, it wants to erase its media in the very act of multiplying them.

In this last decade of the twentieth century, we are in an unusual position to appreciate remediation, because of the rapid development of new digital media and the nearly as rapid response by traditional media. Older electronic and print media are seeking to reaffirm their status within our culture as digital media challenge that status. Both new and old media are invoking the twin logics of immediacy and hypermediacy in their efforts to remake themselves and each other. To fulfill our apparently insatiable desire for immediacy, "live" point-of-view television programs show viewers what it is like to accompany a police officer on a dangerous raid or to be a skydiver or a race car driver hurtling through space. Filmmakers routinely spend tens of millions of dollars to film on location or to recreate period costumes and places in order to make their viewers feel as if they were "really" there. "Webcams" on the Internet pretend to locate us in various natural environments—from a backyard bird feeder in Indianapolis (Fig. 1.2) to a panorama in the Canadian Rockies (Fig. 1.3). In all these cases, the logic

Figure 1.2 Bird feeder webcam: the view is updated every three minutes. http://www.wbu.com/feedercam_home.htm January 24, 1998. © 1997, Wild Birds Unlimited. All rights reserved. Used by permission.
of immediacy dictates that the medium itself should disappear and leave us in the presence of the thing represented: sitting in the race car or standing on a mountaintop.

Yet these same old and new media often refuse to leave us alone. Many web sites are riots of diverse media forms—graphics, digitized photographs, animation, and video—all set up in pages whose graphic design principles recall the psychedelic 1960s or dada in the 1910s and 1920s (Fig. I.4; Fig. I.5). Hollywood films, such as Natural Born Killers and Strange Days, mix media and styles unabashedly. Televised news programs feature multiple video streams, split-screen displays, composites of graphics and text—a welter of media that is somehow meant to make the news more perspicuous. Even webcams, which operate under the logic of immediacy, can be embedded in a hypermediated web site (Fig. I.6), where the user can select from a “jukebox” of webcam images to generate her own paneled display.

As the webcam jukebox shows, our two seemingly contradictory logics not only coexist in digital media today but are mutually dependent. Immediacy depends on hypermediacy. In the effort to create a seamless moving image, filmmakers combine live-action footage with computer compositing and two- and three-dimensional computer graphics. In the effort to be up to the minute and complete, television
Figure I.4 A page from Joseph Squire’s *Urban Diary*. http://gertrude.art.uiuc.edu/ludgate/the/place/urban_diary/intro.html January 24, 1998. © 1995 Urban Desires. Used by permission.
Figure I.5 An image from the
RGB Gallery at the Hotwired web
site: a collection of digital art.
http://www.hotwired.com/rgb/opp/
Wired Digital, Inc. All rights
reserved.

Figure I.6 This webcam jukebox
allows the user to combine three in-
dividual webcams of her choosing.
http://wct.images.com/jukebox Jan-
Mostafa. All rights reserved. Used
by permission.
news producers assemble on the screen ribbons of text, photographs, graphics, and even audio without a video signal when necessary (as was the case during the Persian Gulf War). At the same time, even the most hypermediated productions strive for their own brand of immediacy. Directors of music videos rely on multiple media and elaborate editing to create an immediate and apparently spontaneous style; they take great pains to achieve the sense of “liveness” that characterizes rock music. The desire for immediacy leads digital media to borrow avidly from each other as well as from their analog predecessors such as film, television, and photography. Whenever one medium seems to have convinced viewers of its immediacy, other media try to appropriate that conviction. The CNN site is hypermediated—arranging text, graphics, and video in multiple panes and windows and joining them with numerous hyperlinks; yet the web site borrows its sense of immediacy from the televised CNN newscasts. At the same time televised newscasts are coming to resemble web pages in their hypermediacy (fig. I.7 and I.8). The team of web editors and designers, working in the same building in Atlanta from which the television news networks are also administered, clearly want their technology to be “television only better.” Similarly,
Figure 1.8 CNN Headline News. © 1997 Cable News Network, Inc. All rights reserved.

Figure 1.9 Photorealistic Piper Seneca III Module: the interface for a flight simulator. © 1998 Initiative Computing AG, Switzerland. Reprinted with permission.
one of the most popular genres of computer games is the flight simulator (fig. I.9). The action unfolds in real time, as the player is required to monitor the instruments and fly the plane. The game promises to show the player “what it is like to be” a pilot, and yet in what does the immediacy of the experience consist? As in a real plane, the simulated cockpit is full of dials to read and switches to flip. As in a real plane, the experience of the game is that of working an interface, so that the immediacy of this experience is pure hypermediacy.

Remediation did not begin with the introduction of digital media. We can identify the same process throughout the last several hundred years of Western visual representation. A painting by the seventeenth-century artist Pieter Saenredam, a photograph by Edward Weston, and a computer system for virtual reality are different in many important ways, but they are all attempts to achieve immediacy by ignoring or denying the presence of the medium and the act of mediation. All of them seek to put the viewer in the same space as the objects viewed. The illusionistic painter employs linear perspective and “realistic” lighting (fig. I.10), while the computer graphics specialist mathematizes linear perspective and creates “models” of shading and illumination (fig. I.11; plate 1). Furthermore, the goal of the computer graphics specialists is to do as well as, and eventually better than, the painter or even the photographer.
Like immediacy, hypermediacy also has its history. A medieval illuminated manuscript, a seventeenth-century painting by David Bailly, and a buttoned and windowed multimedia application are all expressions of a fascination with media. In medieval manuscripts, the large initial capital letters may be elaborately decorated, but they still constitute part of the text itself, and we are challenged to appreciate the integration of text and image (fig. I.12; plate 2). In many multimedia applications, icons and graphics perform the same dual role (as in figure I.13; plate 3), in which the images peek out at us through the word ARKANSAS. This dual role has a history in popular graphic design, as a
Figure I.12  A page from a Book of Hours, circa 1450. © Robert W. Woodruff Library, Emory University. Used by permission.

Figure I.13  Arkansas: the splash (opening) screen for a multimedia celebration of the state.
postcard of Coney Island from the early twentieth-century shows (fig. I.14). Today as in the past, designers of hypermediated forms ask us to take pleasure in the act of mediation, and even our popular culture does take pleasure. Some hypermediated art has been and remains an elite taste, but the elaborate stage productions of many rock stars are among many examples of hypermediated events that appeal to millions.

In the chapters that follow, we examine the process of remediation in contemporary media. In part I, we place the concept of remediation within the traditions of recent literary and cultural theory. Readers who are less interested in theory may want to turn directly to part II, which illustrates the work of remediation in such media as computer graphics, film, television, the World Wide Web, and virtual reality. These illustrative chapters should make sense even without the fuller explanations of transparent immediacy, hypermediacy, and remediation provided in part I. In part III, which is again more theoretical, we consider how new digital media are participating in our culture’s redefinition of self. Because readers may choose not to read the book in linear order, we have provided references—the printed equivalent of hyperlinks—to connect points made in the theoretical chapters with examples in the illustrative chapters, as well as some references from each illustrative chapter to others. This link directs the reader to part II. ☼ p. 85

Our primary concern will be with visual technologies, such as computer graphics and the World Wide Web. We will argue that these new media are doing exactly what their predecessors have done: pre-
senting themselves as refashioned and improved versions of other media. Digital visual media can best be understood through the ways in which they honor, rival, and revise linear-perspective painting, photography, film, television, and print. No medium today, and certainly no single media event, seems to do its cultural work in isolation from other media, any more than it works in isolation from other social and economic forces. What is new about new media comes from the particular ways in which they refashion older media and the ways in which older media refashion themselves to answer the challenges of new media.
1 Theory
In part I we explain in greater detail the theory and history of remediation. Like other media since the Renaissance—in particular, perspective painting, photography, film, and television—new digital media oscillate between immediacy and hypermediacy, between transparency and opacity. This oscillation is the key to understanding how a medium refashions its predecessors and other contemporary media. Although each medium promises to reform its predecessors by offering a more immediate or authentic experience, the promise of reform inevitably leads us to become aware of the new medium as a medium. Thus, immediacy leads to hypermediacy. The process of remediation makes us aware that all media are at one level a "play of signs," which is a lesson that we take from poststructuralist literary theory. At the same time, this process insists on the real, effective presence of media in our culture. Media have the same claim to reality as more tangible cultural artifacts; photographs, films, and computer applications are as real as airplanes and buildings.

Furthermore, media technologies constitute networks or hybrids that can be expressed in physical, social, aesthetic, and economic terms. Introducing a new media technology does not mean simply inventing new hardware and software, but rather fashioning (or refashioning) such a network. The World Wide Web is not merely a software protocol and text and data files. It is also the sum of the uses to which this protocol is now being put: for marketing and advertising, scholarship, personal expression, and so on. These uses are as much a part of the technology as the software itself. For this reason, we can say that media technologies are agents in our culture without falling into the trap of technological determinism. New digital media are not external agents that come to disrupt an unsuspecting culture. They emerge from within cultural contexts, and they refashion other media, which are embedded in the same or similar contexts.